

**ORIGINAL**

**IN THE UNITED STATES DISTRICT COURT  
FOR THE NORTHERN DISTRICT OF TEXAS  
DALLAS DIVISION**

CLERK US DISTRICT COURT  
NORTHERN DIST. OF TX  
FILED

2022 DEC 29 AM 10:22

DEPUTY CLERK 

**LUCAS HORTON,** §  
**Plaintiff,** §  
 §  
**V** §  
 §  
**RESORT VACATIONS, INC** §  
**Defendant.** §

**3-22CV2914-C**

**COMPLAINT**

Plaintiff Lucas Horton ("Plaintiff") brings this Complaint against Resort Vacations, Inc (Defendant) for three reasons. First is their practice of having telephone solicitations made to consumers on their behalf without the required registration certificate to do so. Second, is the Defendant's practice violating numerous provisions in the Telephone Consumer Protection Act ("TCPA"). Third is to obtain damages and other redress caused by Defendant's conduct. Plaintiff, for his Complaint, alleges as follows upon personal knowledge as to himself and his own acts and experiences, and, as to all other matters, upon information and belief. Plaintiff also makes a claim under Texas Business & Commerce Codes 305 ("TX 305") and 302 ("TX 302")

**JURISDICTION & VENUE**

The Court has subject matter jurisdiction over this action pursuant to the(TX 302 and TX 305 as well as 28 U.S.C. § 1331, as the main action arises under the Telephone Consumer Protection Act 47 U.S.C. § 227(b)(1)(A), and 47 U.S.C. § 227(c)(3)(F)(TCPA'), both of which provide for separate private rights of action. The court has personal jurisdiction as the Defendant places calls to Texas residents, sells goods and services in Texas, and derives revenue from Texas residents. They also have a physical presence with an office in Irving, TX

**PARTIES**

Plaintiff is an individual who resides in Dallas County, Texas. Defendant is a corporation

incorporated and existing under the laws of the State of Nevada whose primary place of business and corporate headquarters is located at 27405 Puerta Real Ste 100, Mission Viejo, CA 92691 according the BBB website. The listed RA is CT Corporation System according to the Nevada SOS website.

### **FACTS**

1. TX 305.053 states that, “ (a) A person who receives a communication that violates 47 U.S.C. Section 227, a regulation adopted under that provision, or Subchapter A may bring an action in this state against the person who originates the communication for: \$500 for each violation; or... If the court finds that the defendant committed the violation knowingly or intentionally, the court may increase the amount of the award of damages under Subsection (b) to not more than the greater of: \$1,500 for each violation;”.
2. Under the TX 302, a seller may not make a telephone solicitation from a location in this state or to a purchaser located in this state unless the seller holds a registration certificate for the business location from which the telephone solicitation is made. The Defendant does not possess this certificate.
3. It is a violation of Section 227(c) to make or transmit a telephone solicitation to any person who is a subscriber to the do not call registry. 47 U.S.C. 227(c)(3)(F). Individuals have a private right to action “to recover for actual monetary loss from such a violation, or to receive up to \$500 in damages for each such violation, whichever is greater . . . .” 47 U.S.C. 227(c)(5)(B). If the Court finds that the defendant's violation was committed willfully or knowingly, the Court may treble plaintiffs award. 47 U.S.C. 227(c) (5).
4. 47 U.S.C. § 227(b)(1)(A) states that, “It shall be unlawful for any person within the United States, or any person outside the United States if the recipient is within the United States - to initiate any telephone call to any residential telephone line using an ATDS to make a

telemarketing call without the prior express consent of the called party.

5. 47 CFR 64.1200(d)(2) requires that Defendant trains their personnel engaged in telemarketing on the written policy and the existence of the Do Not Call Policy.
6. Plaintiff is the owner and customary user of a residential cellphone number ending in 3341 and has been on the National Do Not Call list since Dec 2011.
7. In the Spring of 2019, Plaintiff went to Six Flags over Texas and filled out an entry form for a supposed prize drawing held by the Defendant.
8. A few months later, the Plaintiff began receiving telemarketing calls from the Defendant that had nothing to do with the drawing the Plaintiff entered into.
9. When the Plaintiff questioned why he was being sold something when he only entered into a prize drawing, he was hung up on.
10. Plaintiff requested to be placed on their call list on the 4th call he received in May of 2020.
11. At no time did Plaintiff ever provide the Defendant with any kind of written or verbal prior express consent to make telemarketing calls. He only provided his phone number because he thought he was entering into a drawing for a prize. There was no prize.
12. Plaintiff was called by 830-468-2162 on August 17, 2020, 817-603-3012 on October 21, 2020, 903-649-3697 on November 6, 2020, by 956-429-2075 on November 13, 2020, by 915-562-7300 on Nov 30, 2020, by 561-663-5148 on February 5, 2021 by 214-670-5499, by 214-670-5499 on March 10, 2021, by 979-353-3534 on March 26, 2021, by 830-259-2037 on May 12, 2021, by 713-937-4041 on June 25, 2021, by 806-880-2575 on August 19, 2021, by 469-687-9905 on Sept 1, by 210-953-1512 on Sep 8, 2021, by 214-645-1604 on October 21, 2021, by 972-213-9896 on December 15, 2021, by 214-378-0331 on March 18<sup>th</sup>, 2022, by 945-218-3804 on April 27<sup>th</sup>, 2022, 469-351-7433 on Dec 3<sup>rd</sup> 2021, 830-612-0511 on April 28, 2022, 830-612-0511 on May 27<sup>th</sup>, 2022, 682-205-2585 on June 9<sup>th</sup>, 2022, by 214-926-2120 on July 26, 214-928-2007 on July



28, 2022, by 214-888-2652 on September 1, 2022, 469-960-2002 on September 16<sup>th</sup>, 2022, by 469-581-8498 on September 18, 2022, by 903-307-1875 on October 27, 2022, by 469-983-7526 on December 2, 2022, and by 469-983-7560 on December 9, 2022.

13. All calls began with a beep, signifying that an ATDS was used, and then the caller would come on the call after a few seconds.
14. Calls either offered vacation packages or free airfare tickets to come to a timeshare presentation.
15. On the December 6<sup>th</sup> call, the Plaintiff went along with the caller, who was offering free airline tickets and when he was told he had to go to a 90 minute presentation at the Defendant's Irving office, he balked and told the female caller his wife would not go to a timeshare presentation, said he was not interested, and hung up.
16. The same female called the Plaintiff on December 9<sup>th</sup> with the same offer. This time, the Plaintiff signed up to go to the presentation and received an invitation via email from the Defendant with the travel voucher info and address of the presentation.

#### **17. COMMON FACTUAL ALLEGATIONS**

18. Defendant places unwanted telemarketing calls to solicit consumers to purchase vacation packages and time shares.
19. All of the calls at issue were made by the Defendant.
20. Rather than adhere to the requisite rules regarding obtaining consent prior to engaging in telemarketing and abstaining from the use of pre-recorded messages, Defendant repeatedly place calls to consumers who have never provided consent (either orally or in writing) to receive such telemarketing calls. By placing the calls without first obtaining prior express written consent, the telemarketing license and with pre-recorded messages, Defendant plainly violates the TCPA, 47 U.S.C. § 227, *et seq*, TX 305 and TX 302.



21. By making unauthorized telemarketing calls, Defendant has caused the Plaintiff actual harm.
22. This includes loss of productivity, the aggravation, nuisance and invasions of privacy that result from the receipt of such calls. This is in addition to the wear and tear on his telephone, consumption of battery life, lost ability to place outgoing calls or texts and other interruption in use, cellular minutes, loss of value realized for the monies he paid to his carrier for the receipt of such calls, and other diminished use, enjoyment, value, and utility of their cellphones and cellphone plans. Robocalls take actual time to deal with and lost time is a real injury. Plaintiff is a custom jeweler and many time the phone rings while he is designing a piece of jewelry. Not only is this annoying. But many times, he will lose where he is in the design as he must let go of his mouse. He also loses his track of thinking.
23. Furthermore, Defendant made the calls knowing that the calls trespassed against and interfered with Plaintiff's use and enjoyment of, the ability to access his telephone, including the related data, software, applications, and hardware components. As such, Defendant not only invaded the personal privacy of Plaintiff, they also intentionally, repeatedly, and willfully violated the TCPA.
24. The calls were made by or on Defendant's behalf and with their knowledge and approval.
25. Defendant knew about the calls, received the benefits of the calls, directed that the calls be made, and ratified the making of the calls by receiving monetary benefits from these calls.
26. In response to Defendant's unlawful conduct, Plaintiff files the complaint and seeks an injunction requiring Defendant and its proxies to cease all unsolicited telephone calling activities to consumers as complained of herein and an award of statutory damages to the Plaintiff, together with costs, and pre- and post-judgment interest.

**FIRST CAUSE OF ACTION**  
**Violation of 47 U.S.C. § 227(b)(1)(A)**  
**Telephone Consumer Protection Act**

Plaintiff incorporates the foregoing allegations as if fully set forth herein. Using an ATDS, the Defendant, or its proxy, called the Plaintiff with the Defendant's consent, knowledge, and for its benefit without having any consent to do so from the Plaintiff. The calls were made for the express purpose of selling insurance plans that they financially benefit from. As a result of the damages suffered by the Plaintiff, he is entitled to recover \$500 in a civil fine for the offense. However, in light of the willful nature of the offense, treble damages of \$1500 are more than appropriate under 47 U.S.C. § 227(b)(3)(C) for willful and/or knowing conduct. The calls came from spoofed Texas phone numbers, which is an attempt to hide their identity because they know what they are doing is illegal. They also use a fake business name for the same reason.

**SECOND CAUSE OF ACTION**  
**Violation of 47 U.S.C. § 227(c)(3)(F)**  
**Telephone Consumer Protection Act**

Plaintiff incorporates the foregoing allegations as if fully set forth herein. The Plaintiff has been on the National Do Not Call List Since June of 2020 because he does not want to be called or texted by entities who do not have his permission. As a result of the damages suffered by the Plaintiff, he is entitled to recover \$500 in a civil fine for each offense under 227(c)(3)(5)(B). However, in light of the willful nature of the offense, treble damages of \$1500 are more than appropriate.

**THIRD CAUSE OF ACTION**  
**Violation of TX 305**  
**Texas State TCPA Law**

Texas Business and Commerce Code § 305.053 creates a right of action for "a person who receives a communication that violates [the TCPA as codified at] 47 U.S.C. Section 227 [or] a regulation adopted under that provision ... against the person who originates the communication .... " Tex. Bus. & Com. Code § 305.053(a). Therefore, the elements of a 305.053 claim "correspond to the necessary elements for a TCPA claim." *Callier v.*

*GreenSky, Inc.*, No. EP-20-CV-00304-KC, 2021 U.S. Dist. LEXIS 126769, 2021 WL 2688622, at \*6 (W.D. Tex. May 10, 2021). Plaintiff is entitled to an award of \$500 in damages for each violation under § 305.053(b)(1). Plaintiff also requests the Court award treble damages of \$1500 based on Defendant's knowing and/or intentional violations under §305.053(c)(1). Plaintiff also seeks a permanent injunction requiring Defendant to cease placing illegal telemarketing calls.

**FOURTH CAUSE OF ACTION**  
**Violation of § 64.1200(d)(1)**  
**Failure to Train Telemarketing Personnel**

Plaintiff incorporates the foregoing allegations as if fully set forth herein. 47 CFR 64.1200(d)(2) requires that Defendant trains their personnel engaged in telemarketing on the written policy and the existence of the Do Not Call Policy. Defendant did not do so, resulting in violations against Plaintiff. Plaintiff is entitled to an award of at least \$500 in damages for each such violation. 47 U.S.C. § 227(c)(5)(B). However, in light of Defendant's legal history of TCPA complaints and the willful nature of the offense, treble damages of \$1500 are more than appropriate.

**FIFTH CAUSE OF ACTION**  
**Violation of TX 302**  
**Telemarketing Without the Mandated Business License**

Plaintiff incorporates the foregoing allegations as if fully set forth herein. TX 302 prohibits sellers from engaging in telephone solicitations from a location in this state or to a purchaser located in this state unless the seller obtains a registration certificate from the Office of the Secretary of State for the business location from which the solicitation is made. It also provides that a person who violates this chapter is subject to a civil penalty of no more than \$5000 per violation. Furthermore, it provides that the party bringing the action is entitled to recover all reasonable costs of prosecuting the action, including court costs, investigative costs, deposition expenses, witness and



attorney fees.

**Prayer For Relief**

WHEREFORE, Plaintiff Lucas Horton prays for judgment against the Defendant as follows:

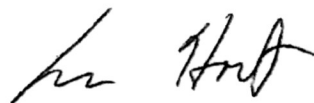
- A. An injunction enjoining the Defendant and their affiliates from engaging in the unlawful conduct set herein;
- B. Treble damages award of \$1500 per call for Causes of Action 1-4 for the 28 calls received by the Plaintiff.
- C. An award of \$5000 per call (28) for the 5<sup>th</sup> cause of action.
- D. An award of damages to the Plaintiff, as allowed by under the TCPA.
- E. An award to the Plaintiff of interest, costs and attorney's fees, as allowed by law and equity.
- F. Such further relief as the Court deems necessary, just, and proper.

**Demand For Jury Trial**

Please take notice that the Plaintiff demands a jury trial in this case

Dated: 12/29/2022

Respectfully submitted,



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Lucas Horton  
lukeduke365@yahoo.com  
1202 Stratford Dr  
Richardson, TX 75080  
Tel: (214) 909-3341

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

**I. (a) PLAINTIFFS**  
  
Lucas Horton  
  
**(b)** County of Residence of First Listed Plaintiff Dallas  
(EXCEPT IN U.S. PLAINTIFF CASES)  
  
**(c)** Attorneys (Firm Name, Address, and Telephone Number)  
  
Lucas Horton, pro se litigant  
1202 Stratford Dr, Richardson, Tx 75080 214 909 3341

**DEFENDANTS**  
  
Resort Vacations, Inc  
  
County of Residence of First Listed Defendant Orange  
(IN U.S. PLAINTIFF CASES ONLY)  
  
NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.  
  
Attorneys (If Known)  
  

RECEIVED  
DEC 29 2022

**II. BASIS OF JURISDICTION** (Place an "X" in One Box Only)  
  
☐ 1 U.S. Government Plaintiff  
  
☒ 3 Federal Question (U.S. Government Not a Party)  
  
☐ 2 U.S. Government Defendant  
  
☐ 4 Diversity (Indicate Citizenship of Parties in Item III)

**III. CITIZENSHIP OF PRINCIPAL PARTIES** (Place an "X" in One Box for Plaintiff and One Box for Defendant)  
(For Diversity Cases Only)  
  
Citizen of This State ☒ 1 ☐ 2 Incorporated and Principal Place of Business In This State ☐ 3 ☐ 4  
  
Citizen of Another State ☐ 2 ☐ 3 Incorporated and Principal Place of Business In Another State ☐ 5 ☒ 6  
  
Citizen or Subject of a Foreign Country ☐ 3 ☐ 4 Foreign Nation ☐ 5 ☐ 6

**IV. NATURE OF SUIT** (Place an "X" in One Box Only)  
  
Click here for: Nature of Suit Code Descriptions.

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability <input type="checkbox"/> 196 Franchise	<b>PERSONAL INJURY</b> <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury <input type="checkbox"/> 362 Personal Injury - Medical Malpractice  <b>PERSONAL INJURY</b> <input type="checkbox"/> 365 Personal Injury - Product Liability <input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury Product Liability <input type="checkbox"/> 368 Asbestos Personal Injury Product Liability  <b>PERSONAL PROPERTY</b> <input type="checkbox"/> 370 Other Fraud <input type="checkbox"/> 371 Truth in Lending <input type="checkbox"/> 380 Other Personal Property Damage <input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881 <input type="checkbox"/> 690 Other  <b>LABOR</b> <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Management Relations <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 751 Family and Medical Leave Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Employee Retirement Income Security Act  <b>IMMIGRATION</b> <input type="checkbox"/> 462 Naturalization Application <input type="checkbox"/> 465 Other Immigration Actions	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157  <b>PROPERTY RIGHTS</b> <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 835 Patent - Abbreviated New Drug Application <input type="checkbox"/> 840 Trademark <input type="checkbox"/> 880 Defend Trade Secrets Act of 2016  <b>SOCIAL SECURITY</b> <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSID Title XVI <input type="checkbox"/> 865 RSI (405(g))  <b>FEDERAL TAX SUITS</b> <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609	<input type="checkbox"/> 375 False Claims Act <input type="checkbox"/> 376 Qui Tam (31 USC 3729(a)) <input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 480 Consumer Credit (15 USC 1681 or 1692) <input checked="" type="checkbox"/> 485 Telephone Consumer Protection Act <input type="checkbox"/> 490 Cable/Sat TV <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 890 Other Statutory Actions <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 896 Arbitration <input type="checkbox"/> 899 Administrative Procedure Act/Review or Appeal of Agency Decision <input type="checkbox"/> 950 Constitutionality of State Statutes
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIONS		
<input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	<input type="checkbox"/> 440 Other Civil Rights <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 445 Amer. w/Disabilities - Employment <input type="checkbox"/> 446 Amer. w/Disabilities - Other <input type="checkbox"/> 448 Education	<b>Habeas Corpus:</b> <input type="checkbox"/> 463 Alien Detainee <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 General <input type="checkbox"/> 535 Death Penalty  <b>Other:</b> <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition <input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement		

**V. ORIGIN** (Place an "X" in One Box Only)  
  
☒ 1 Original Proceeding  
☐ 2 Removed from State Court  
☐ 3 Remanded from Appellate Court  
☐ 4 Reinstated or Reopened  
☐ 5 Transferred from Another District (specify)  
☐ 6 Multidistrict Litigation - Transfer  
☐ 8 Multidistrict Litigation - Direct File

**VI. CAUSE OF ACTION**  
  
Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):  
47 U.S.C. § 227  
  
Brief description of cause:  
TCPA violations of making calls with an ATDS to a consumer on the DNC list

**VII. REQUESTED IN COMPLAINT:**  
  
☐ CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.  
**DEMAND \$**  
308,000  
  
**JURY DEMAND:** ☒ Yes ☐ No

**VIII. RELATED CASE(S) IF ANY**  
(See instructions):  
  
JUDGE \_\_\_\_\_ DOCKET NUMBER \_\_\_\_\_

DATE  
12/29/2022  
  
SIGNATURE OF ATTORNEY OF RECORD  
Lucas Horton, pro se plaintiff

**FOR OFFICE USE ONLY**  
  
RECEIPT # \_\_\_\_\_ AMOUNT \_\_\_\_\_ APPLYING IFP \_\_\_\_\_ JUDGE \_\_\_\_\_ MAG. JUDGE \_\_\_\_\_